



THE VENETIAN® RESORT

LAS VEGAS

Coronavirus (COVID-19) Preparedness

The health and safety of our team members and guests is our utmost priority. We, like all of you, are closely monitoring the developments regarding COVID-19. The situation is evolving rapidly and our Emergency Management Team works closely with local officials. We continue to follow the guidance of the Centers for Disease Control (CDC) and Southern Nevada Health District (SNHD) for local direction. At this time there are no federal restrictions in place to prevent travel within the United States. We are taking appropriate steps to protect our team members and guests as outlined by the CDC and SNHD. We are prepared to follow any additional protocols or guidance from CDC and SNHD, as they are made available. We always perform routine environmental cleaning and we adhere to the recommendations set forth in the U.S. EPA Emerging Pathogen Policy regarding cleaning and disinfectants.

Preventative Measures

In addition to our usual cleaning procedures we have dedicated staff to focus exclusively on the safeguards we are putting in place throughout the resort. These safeguards include having additional restroom attendants to wipe down counters and stalls with disinfectant and having additional staff to disinfect high touchpoints more regularly including escalator rails, elevator buttons and handrails. Further, attendants will be stationed next to each escalator handrail within the Congress Center and Sands Expo Convention Center and will be wiping them down during conference hours. Additional hand sanitizing stations have been deployed and are readily available throughout the resort.

We are encouraging our team members and guests to take the same precautions against COVID-19 that are taken to combat the common cold and flu virus. Additionally, we have hand sanitizing stations throughout the resort, Congress Center, and Sands Expo. We encourage our team members and guests to adhere to the following guidelines:

- Wash your hands often with soap and water for at least 30 seconds.
- Refrain from shaking hands.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Cover your mouth and nose with a tissue when coughing or sneezing. Properly discard tissue after use.
- Clean and disinfect your phone, keyboard, and mouse regularly.
- Avoid close contact with people who are visibly sick.
- Stay home from work (or in your suite) if you have a fever or are exhibiting cold or flu symptoms and contact your doctor.

If you would like information on Coronavirus Disease 2019 (COVID-19), we recommend going to the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Frequently Asked Questions related to COVID-19

Is the venue following CDC/World Health Organization (WHO) policy and guidance? Is the venue engaged with local health departments?

Our Emergency Management team is closely monitoring the COVID-19 outbreak at the global, US, and local level. We are following the guidance of the CDC and SNHD for local direction. At this time, no federal restrictions are in place to prevent travel within the United States.

CONTINUED FAQs RELATED TO COVID-19

Does the facility have hand sanitizing stations available? Where? How many units? Are additional units being deployed?

During cold and flu season we deploy additional hand sanitizer stations throughout the resort.

Has the venue enhanced its public space and restroom cleaning and disinfection efforts?

Regardless of the situation we always perform routine environmental cleaning and we adhere to the recommendations set forth in the U.S. EPA Emerging Pathogen Policy regarding cleaning and disinfectants.

In addition to our usual cleaning procedures, we are putting additional safeguards in place throughout the resort. These safeguards include having additional restroom attendants wipe down counters and stalls with disinfectant; and having additional staff to disinfect high touchpoints more regularly including escalator rails, elevator buttons and handrails. Further, attendants will be stationed next to each escalator handrail within the Congress Center and Sands Expo Convention Center and will be wiping them down during conference hours. Hand sanitizing stations have been increased and are readily available throughout the resort.

Does the venue brief/hold briefings for its team members on good hygiene, including posters/signage for team members in heart of house areas?

The CDC guidelines for personal hygiene are included in daily situation reports provided by the Emergency Management Team. Hygiene communication, both visual and oral, is part of the standard operating procedures for our resort.

Does the venue have any signage or messaging on COVID-19, hygiene, sanitization; in plain sight for guests/visitors?

We have hand sanitation stations in plain sight throughout the resort and in meeting spaces. Based on the guidelines outlined by the CDC and SNHD, we are not compelled to change our procedures at this time. However, we will comply with additional guidelines that may be issued by the CDC or SNHD.

Does the venue have a permanent first aid station? How often/when is it staffed? If so, are the Emergency Medical Technicians (EMTs)/first aid staff trained to recognize, treat and process COVID-19 cases?

The property has EMTs who are trained in expanded assessments to identify potential COVID-19 cases.

Should someone with COVID-19 symptoms be identified or self-report upon entering the facility, are there response protocols in place (vs. bringing them to a first aid station within the venue)?

All team members are directed to contact EMTs to respond to all medical events including potential COVID-19 cases. EMTs will respond to the patient's location or, if the guest prefers, the guest can go to their room and call for an EMT to come to their suite.

Any other protocols in place to combat/prepare for/respond to COVID-19 the venue would like to share?

We continue to follow the CDC protocols. Our Emergency Management Team is monitoring multiple sources to stay abreast of COVID-19 information. This information is summarized in a daily situation status report for Company Leadership to inform decision making and coordination of effort. Early on in this outbreak we issued a travel advisory for our own team members, limiting unnecessary travel to China. Additionally, we encourage team members exhibiting cold and flu symptoms to stay home from work until they are relieved of their symptoms.